

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Marcee Burns et al.	)
	)
Serial No.: 10/801,845	) Group Art Unit: 3623
	)
Filed: March 16, 2004	) Examiner: Tzu-Hsiang Lan
	)
For: Methods, Systems, and Storage Mediums for	)
Providing Web-Based Reporting Services For	)
Telecommunications Entities	) Confirmation No: 3111
	)

**AMENDMENT**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

In response to the Office Action dated March 16, 2009, the Applicants submit the following amendment and remarks for entry in the above-entitled application.